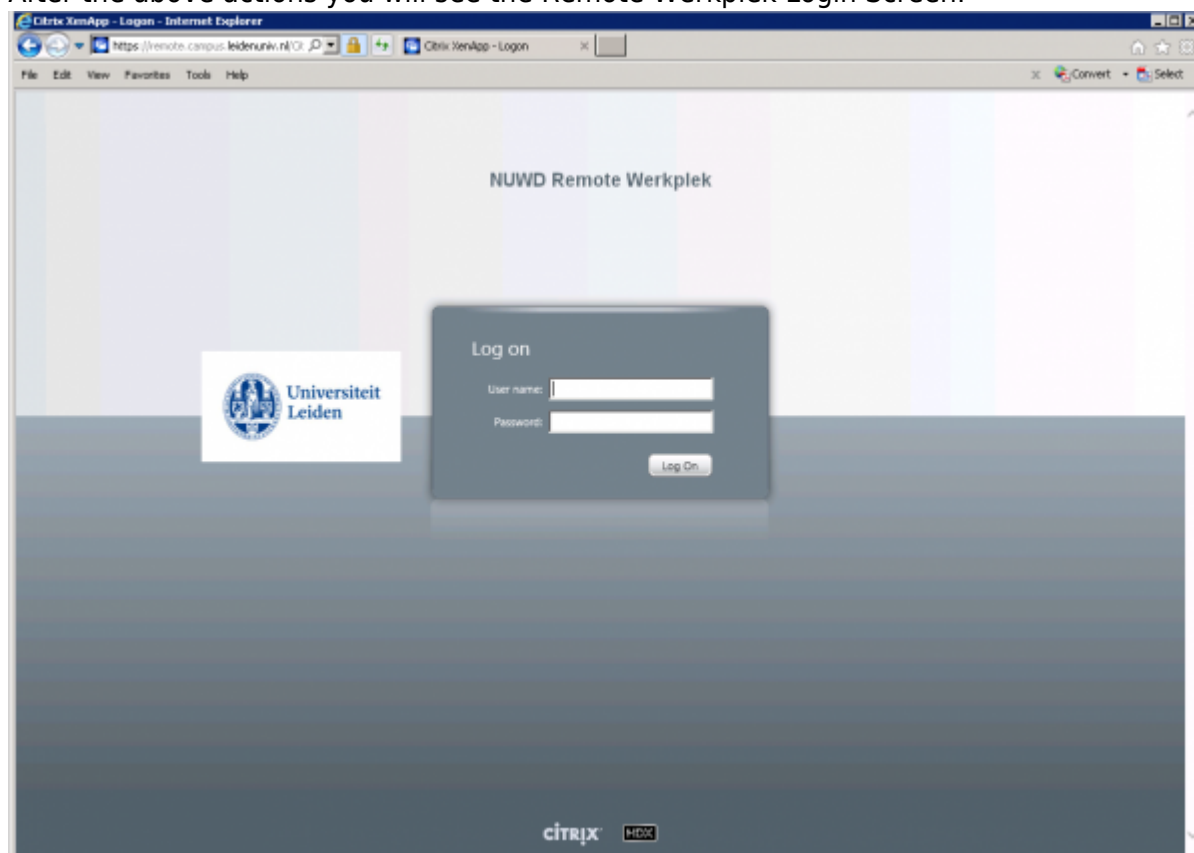


Self Service from personal laptop

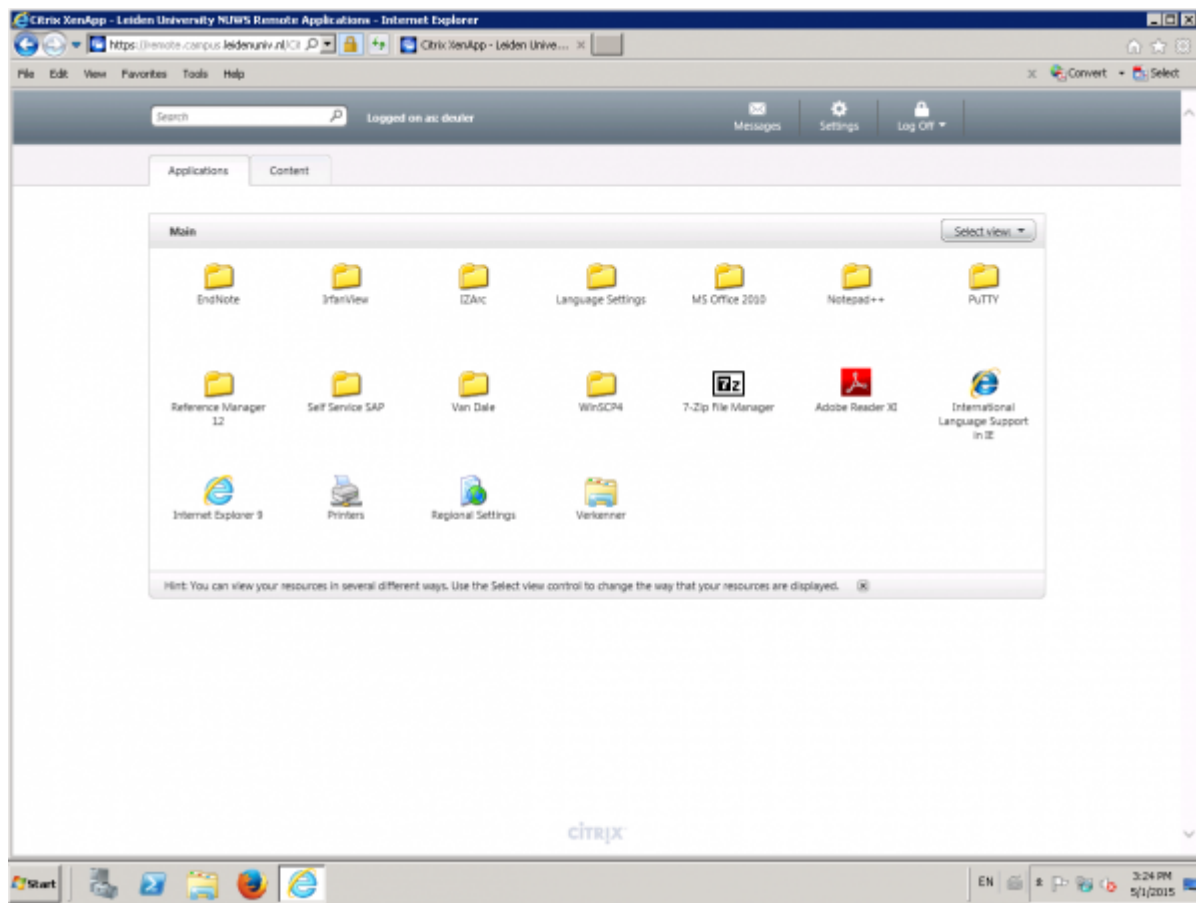
Use your laptop (Windows, Linux, Mac) and open a browser to <https://remote.campus.leidenuniv.nl/Citrix/XenApp/auth/login.aspx> , or <http://www.leidenuniv.nl> → Medewerkers → Remote Werkplek. You may find that you have to install the Citrix Receiver (a INSTALL button will appear). Just follow the instructions, finish the installation and you should get the Remote Werkplek Login Screen.

Remote Werkplek Login Screen

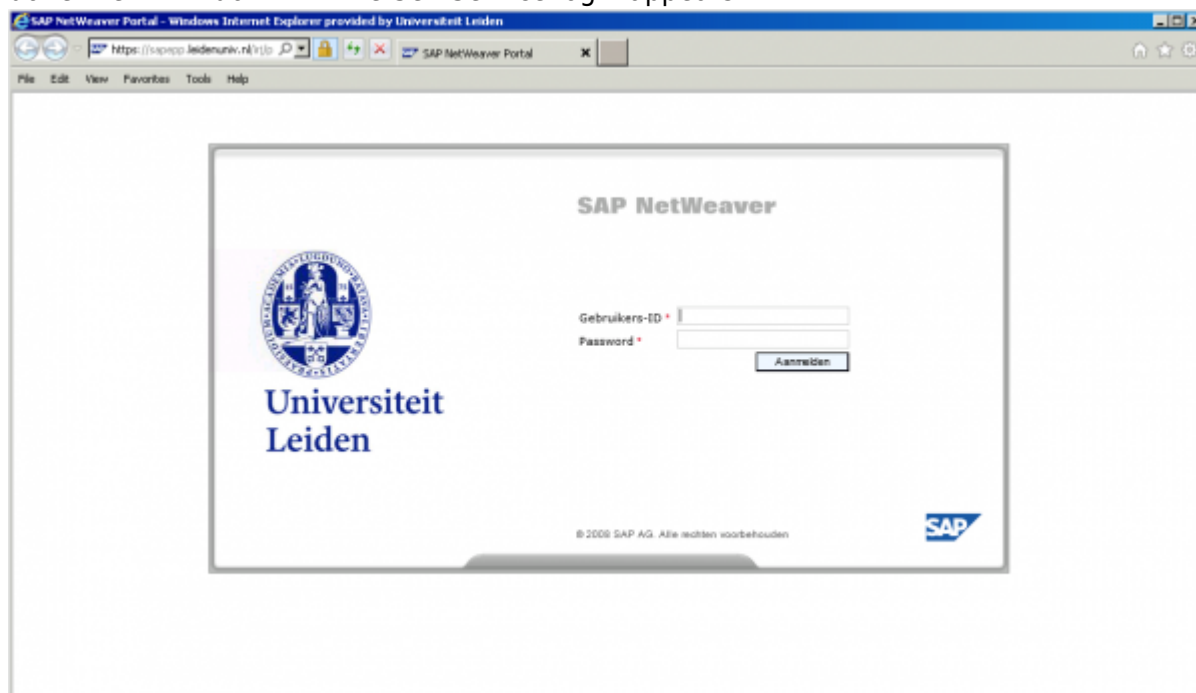
After the above actions you will see the Remote Werkplek Login Screen:



Login to the Remote Werkplek using your University (ULCN) account information and you get the Remote Werkplek desktop:



Click on the Self Service SAP folder and then on the Sap Self Service Internet Explorer Icon. After clicking you will see a window pop-up telling you the Citrix Receiver is Launching. Once this is done the IE window with the Self Service login appears.



Now login using your University (ULCN) account information and you can Self Service away!

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<https://helpdesk.lorentz.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

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