

STRW Zoom and UL

Since Januari 22, 2021 the University has a Zoom Business license, currently for Educational purpose only. However, soon the University Zoom License may be used for all communications. Therefore, these two systems STRW and UL need to run side by side for a while.

Unfortunately, Zoom cannot handle the same ZoomID (strw email address) for multiple licenses. And because in the near future the UL Zoom license will be leading, it must hold your STRW email as ZoomID. But since the same email address is currently connected to the STRW license you need to change that. In fact it is very easy to do that! Since we also own the mail domain @astronomy.nl it is just a matter of changing your email address from @strw.leidenuniv.nl into @astronomy.nl. Emails sent to you with @astronomy.nl will end up in your standard Sterrewacht email box.

So you must do the following to make use of both systems and still be able to continue using the STRW Zoom license:

- Change your ZoomID in the sterrewacht.leiden.zoom.us licensed environment. (section Change your ZoomID)
- Now make sure you clear your browser cache and cookies (this differs among the different browsers)
- Go to universiteit.leiden.zoom.us and create your account there, by just logging in (section University Zoom site)

Change your ZoomID

If you try to change your login ID from the desktop client, you'll be redirected to Zoom's official portal. So, we're demonstrating the method of changing your password from the official portal itself.

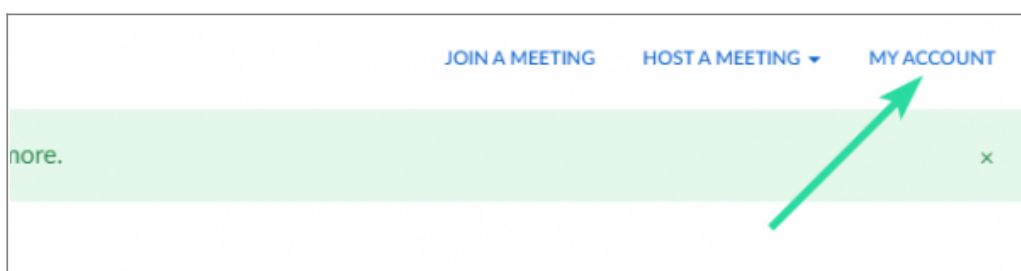
On Desktop client

To access the page from your Zoom desktop client, go to Settings, click on 'Profile,' and hit 'Edit My Profile.' Now, follow step 4 below.

On Web portal

Step 1: Go to Zoom's official website and log in.

Step 2: Click on 'MY ACCOUNT'.



Step 3: Go to 'Profile' and click on the 'Edit' hyperlink in the 'Sign-In Email' section.

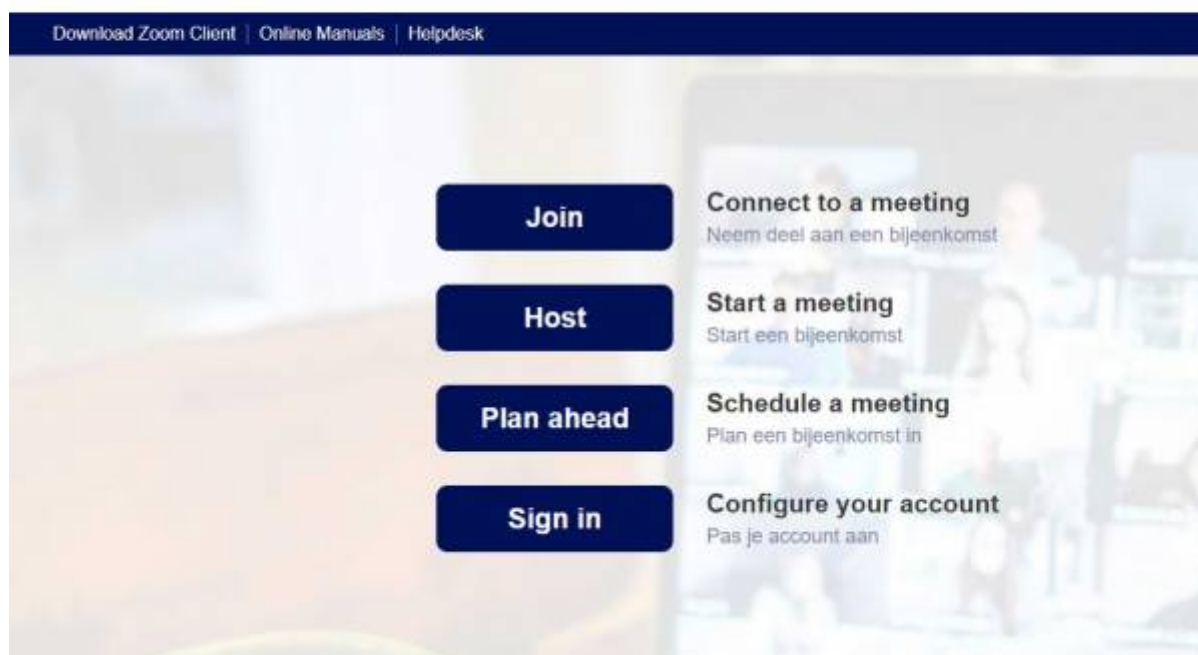
Step 4: Enter the new email ID and click on 'Save Changes.'

The screenshot shows the Zoom web interface. On the left is a sidebar with a 'PERSONAL' section containing 'Profile', 'Meetings', 'Webinars', 'Recordings', and 'Settings'. The 'Profile' link is highlighted with a blue bar and a green arrow points to it. Below this is an 'ADMIN' section with expandable menus for 'User Management', 'Room Management', 'Account Management', and 'Advanced'. At the bottom of the sidebar are links for 'Attend Live Training' and 'Video Tutorials'. The main content area shows the 'Personal Meeting ID' as '2' with a 'Show' link. Below that is the 'Sign-In Email' section, which is highlighted with a green box. Inside this box, the email 'email@astronomy.nl' is entered in the first field, and a password (represented by dots) is entered in the second field. A green arrow points to the email field. Below the password field is a reCAPTCHA 'I'm not a robot' checkbox and a reCAPTCHA logo. At the bottom of the 'Sign-In Email' section are 'Save Changes' and 'Cancel' buttons.

The email ID you entered will now be your new STRW Zoom login ID. So use this email address to authenticate to sterrewacht.leiden.zoom.us. You will get several emails from zoom along the way to confirm this change.

University Zoom site

The sign-in web page for the University Zoom system is at: universiteit.leiden.zoom.us



Select the Sign In box and you are redirected to the SAML Single Sign-On window you know from other Campus tools. Authenticate with your ULCN credentials.

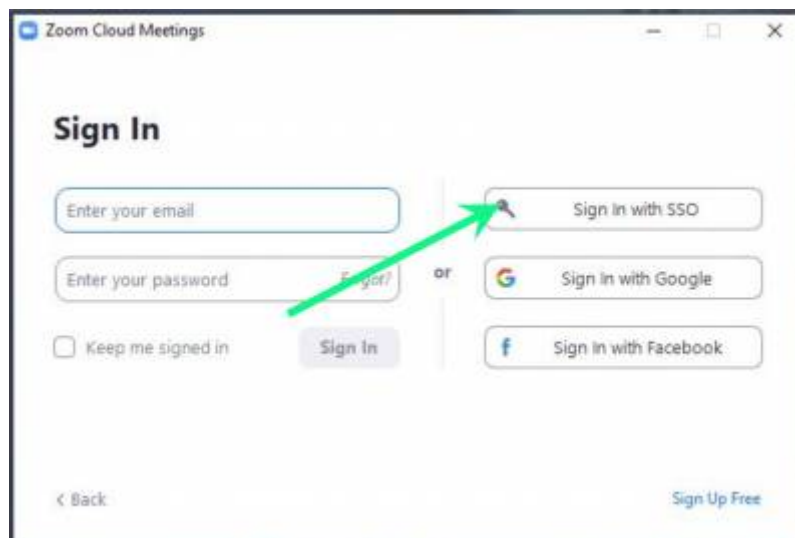
A screenshot of the 'Sign in' page for Universiteit Leiden. The page has a white background with a dark blue header containing the university logo and the text 'Sign in'. Below the header, there is a light blue box with a message: 'Are you experiencing problems logging in? Please close your browser completely, or clean up all your cookies in the browser and try again.' The main form area has a dark blue background. It contains fields for 'Username (Forgotten?)' with the text 'deuler' and 'Password (Forgotten?)' with masked characters. There is a checkbox labeled 'Remember my username'. At the bottom of the form, there is a link 'Activate account?' and a 'Login' button with a right arrow icon. Below the form, there is a link 'Login issue?' and a language selector showing 'Nederlands' with a Dutch flag icon.

Once logged in you end up in the usual Zoom Profile page where you can see that your @strw.leidenuniv.nl account is used as the ZoomID.

The screenshot shows the Zoom user profile page for Erik Deul. The page has a sidebar on the left with links to Profile, Meetings, Webinars, Recordings, Settings, Account Profile, and Reports. The main content area displays the user's profile information, including their name, Employee ID, Account No., Personal Meeting ID, Personal Link, Sign-In Email, License Type, Language, Date and Time, Time Zone, Date Format, and Time Format. The profile information is organized into sections with 'Edit' and 'Show' buttons. The 'Personal Meeting ID' section shows a masked ID and a link to the user's profile. The 'Personal Link' section shows a link to the user's profile. The 'Sign-In Email' section shows the email address and a 'Show' button. The 'License Type' section shows the license type and the number of participants. The 'Language' section shows the language. The 'Date and Time' section shows the time zone, date format, and time format. The 'Time Zone' section shows the time zone. The 'Date Format' section shows the date format. The 'Time Format' section shows the time format.

From this point on all is as you were used to when using your STRW Zoom account.

If you use the Zoom App, you need to use the Sign in with SSO button instead of typing in your email address.



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<https://helpdesk.lorentz.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

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