

STRW Zoom and UL

Since Januari 22, 2021 the University has a Zoom Business license, currently for Educational purpose only. However, soon the University Zoom License may be used for all communications. Therefore, these two systems STRW and UL need to run side by side for a while.

Unfortunately, Zoom cannot handle the same ZoomID (strw email address) for multiple licenses. And because in the near future the UL Zoom license will be leading, it must hold your STRW email as ZoomID. But since the same email address is currently connected to the STRW license you need to change that. In fact it is very easy to do that! Since we also own the mail domain @astronomy.nl it is just a matter of changing your email address from @strw.leidenuniv.nl into @astronomy.nl. Emails sent to you with @astronomy.nl will end up in your standard Sterrewacht email box.

So you must do the following to make use of both systems and still be able to continue using the STRW Zoom license:

- Change your ZoomID in the sterrewacht.leiden.zoom.us licensed environment. (section Change your ZoomID)
- Now make sure you clear your browser cache and cookies (this differs among the different browsers)
- Go to universiteit.leiden.zoom.us and create your account there, by just logging in (section University Zoom site)

Change your ZoomID

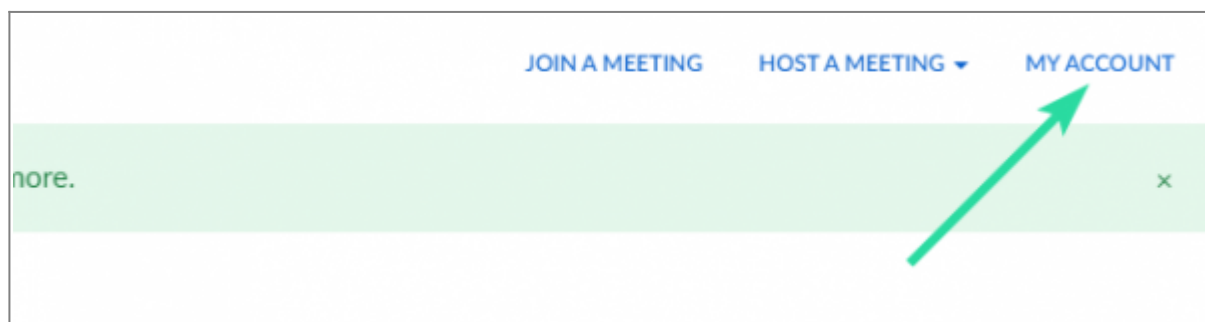
If you try to change your login ID from the desktop client, you'll be redirected to Zoom's official portal. So, we're demonstrating the method of changing your password from the official portal itself. On Desktop client

To access the page from your Zoom desktop client, go to Settings, click on 'Profile,' and hit 'Edit My Profile.' Now, follow step 4 below.

On Web portal

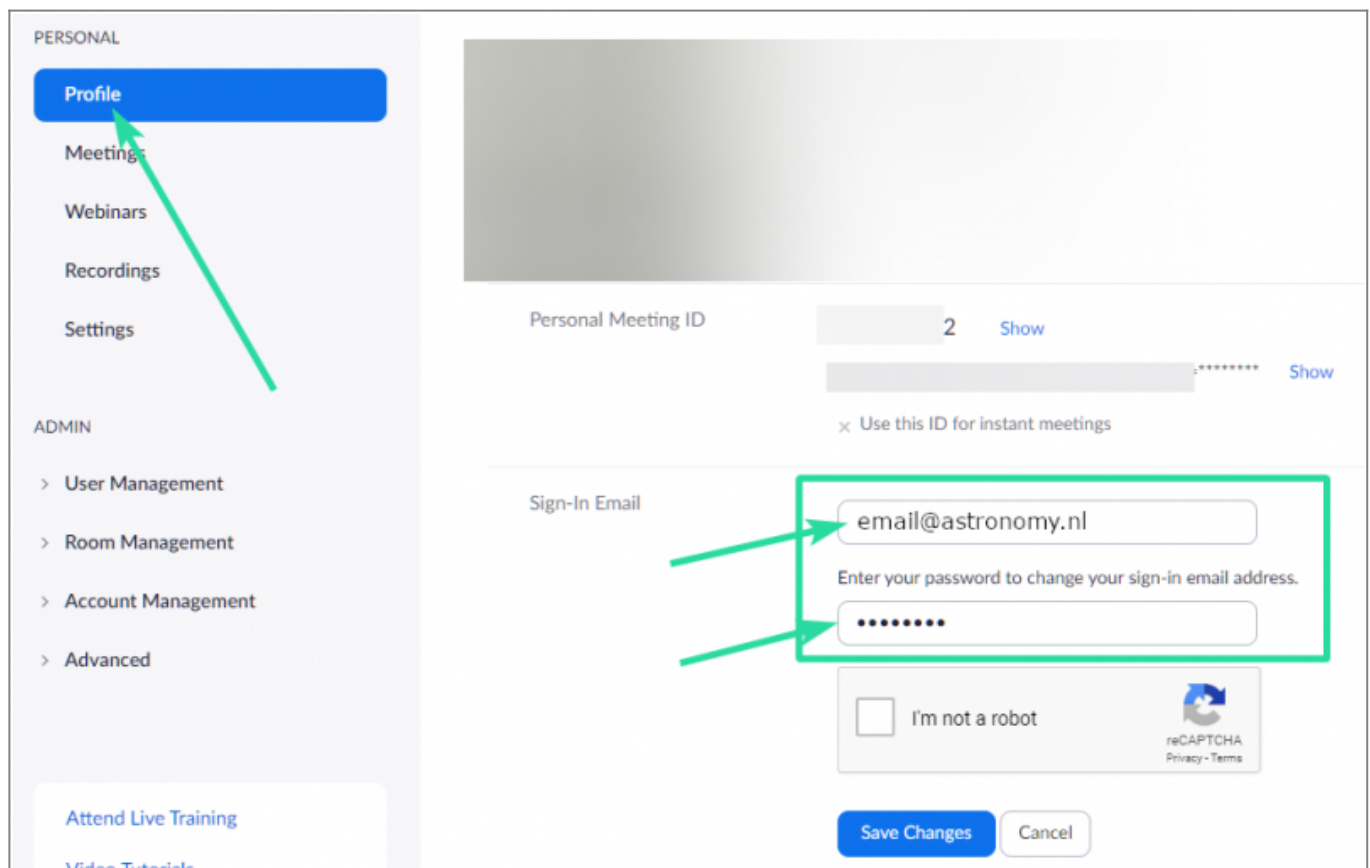
Step 1: Go to Zoom's official website and log in.

Step 2: Click on 'MY ACCOUNT'.



Step 3: Go to 'Profile' and click on the 'Edit' hyperlink in the 'Sign-In Email' section.

Step 4: Enter the new email ID and click on 'Save Changes.'

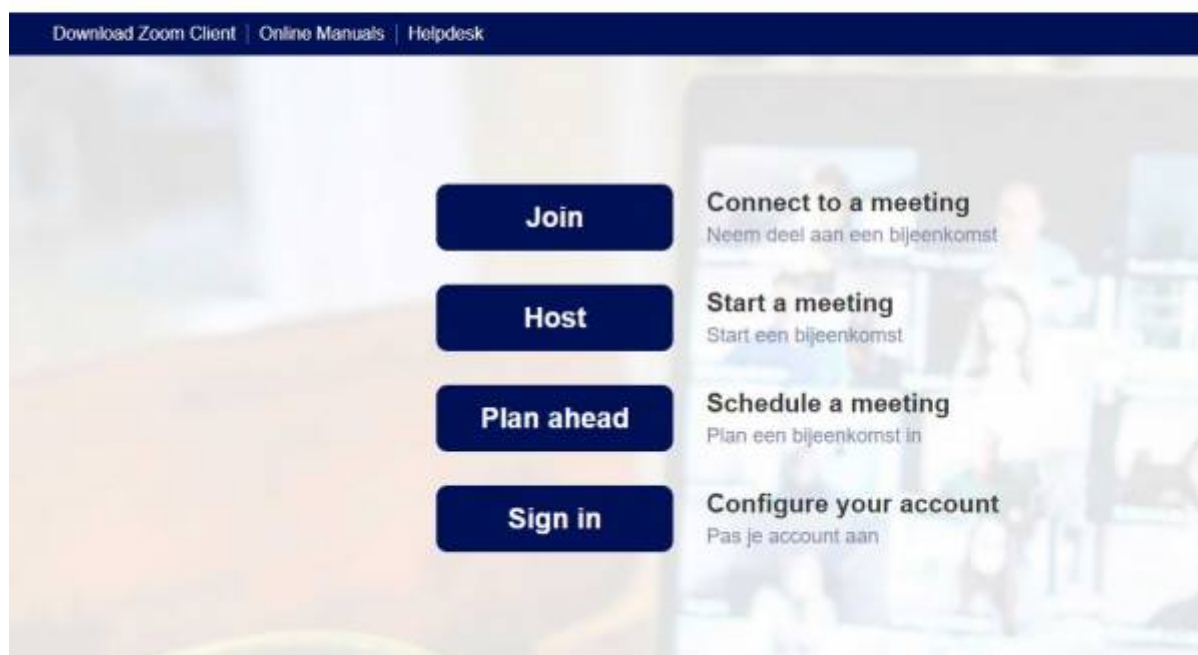


The screenshot shows the Zoom 'Profile' settings page. On the left sidebar, under the 'PERSONAL' section, the 'Profile' button is highlighted with a green arrow. The main content area shows the 'Sign-In Email' section, which is enclosed in a green rectangular box. Inside this box, the email address 'email@astronomy.nl' is entered in the text field, and a green arrow points to it. Below the email field, there is a password field with masked characters (dots) and another green arrow pointing to it. The text 'Enter your password to change your sign-in email address.' is displayed between the two fields. Below the password field is a reCAPTCHA 'I'm not a robot' checkbox and a reCAPTCHA logo. At the bottom of the form are 'Save Changes' and 'Cancel' buttons. Above the 'Sign-In Email' section, the 'Personal Meeting ID' is visible as '2' with a 'Show' button.

The email ID you entered will now be your new STRW Zoom login ID. So use this email address to authenticate to sterrewacht.leiden.zoom.us. You will get several emails from zoom along the way to confirm this change.

University Zoom site

The sign-in web page for the University Zoom system is at: universiteit.leiden.zoom.us



Select the Sign In box and you are redirected to the SAML Single Sign-On window you know from other Campus tools. Authenticate with your ULCN credentials.

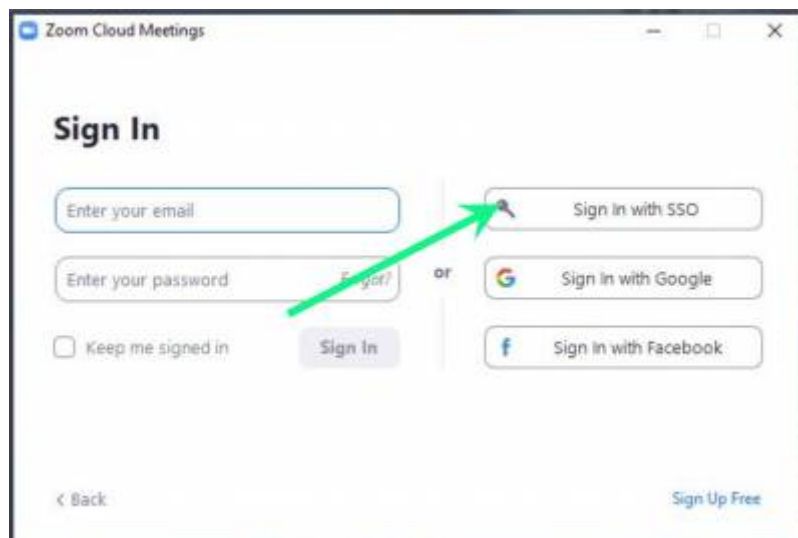
A screenshot of the Universiteit Leiden 'Sign in' page. At the top left is the university logo and name. At the top right is the text 'Sign in'. Below this is a light blue box with a message: 'Are you experiencing problems logging in? Please close your browser completely, or clean up all your cookies in the browser and try again.' The main form area has a dark blue header with 'Username (Forgotten?)' and a text input field containing 'deuler'. Below that is 'Password (Forgotten?)' with a masked password input field. There is a checkbox labeled 'Remember my username'. At the bottom left is a link 'Activate account?'. At the bottom right is a dark blue 'Login' button with a right arrow icon. At the very bottom, there is a 'Login issue?' link and a language selector showing 'Nederlands' with a Dutch flag icon.

Once logged in you end up in the usual Zoom Profile page where you can see that your @strw.leidenuniv.nl account is used as the ZoomID.

The screenshot shows the Zoom user profile page for Erik Deul. The page has a sidebar on the left with links to Profile, Meetings, Webinars, Recordings, Settings, Account Profile, and Reports. The main content area displays the user's profile information, including their name, Employee ID (deuler), and Account No. (7003760953). Below this, there are sections for Personal Meeting ID, Personal Link, Sign-In Email, License Type, Language, and Date and Time. The Personal Meeting ID is masked with asterisks, and the Personal Link is a URL. The Sign-In Email is deu***@strw.leidenuniv.nl. The License Type is Licensed, and the Language is English. The Date and Time section shows the Time Zone (GMT+1:00) Amsterdam, Date Format (mm/dd/yyyy), and Time Format (Use 24-hour time). There are 'Show' and 'Edit' buttons for several fields. A 'Change' button is also present next to the profile picture.

From this point on all is as you were used to when using your STRW Zoom account.

If you use the Zoom App, you need to use the Sign in with SSO button instead of typing in your email address.



From:
<https://helpdesk.lorentz.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

Permanent link:
<https://helpdesk.lorentz.leidenuniv.nl/wiki/doku.php?id=services:zoom&rev=1611327663>

Last update: **2021/01/22 15:01**

