

STRW Zoom and UL

Since Januari 22, 2021 the University has a Zoom Business license, currently for Educational purpose only. However, soon the University Zoom License may be used for all communications. Therefore, these two systems STRW and UL need to run side by side for a while.

Unfortunately, Zoom cannot handle the same ID (strw email address) for multiple licenses. Because in the near future the UL Zoom license will be leading, it will hold your STRW email. But since the same email address is connected to the STRW license you need to change that. In fact is is very easy! Since we also own the mail domain @astronomy.nl it is just a matter of changing @strw.leidenuniv.nl into @astronomy.nl.

So you must do the following to make use of both systems and still be able to continue using the STRW Zoom license:

- Change your ZoomID in the sterrewachtleiden.zoom.us licensed environment. (section Change your ZoomID)
- Now make sure you clear your browser cache and cookies (this differs among the different browsers)
- Go to universiteitleiden.zoom.us and create your account there, by just logging in (section University Zoom site)

Change your ZoomID

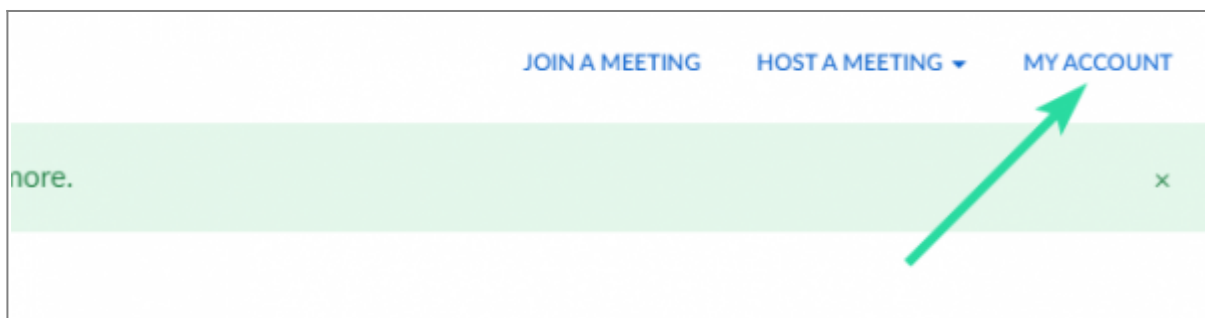
If you try to change your login ID from the desktop client, you'll be redirected to Zoom's official portal. So, we're demonstrating the method of changing your password from the official portal itself. On Desktop client

To access the page from your Zoom desktop client, go to Settings, click on 'Profile,' and hit 'Edit My Profile.' Now, follow step 4 below.

On Web portal

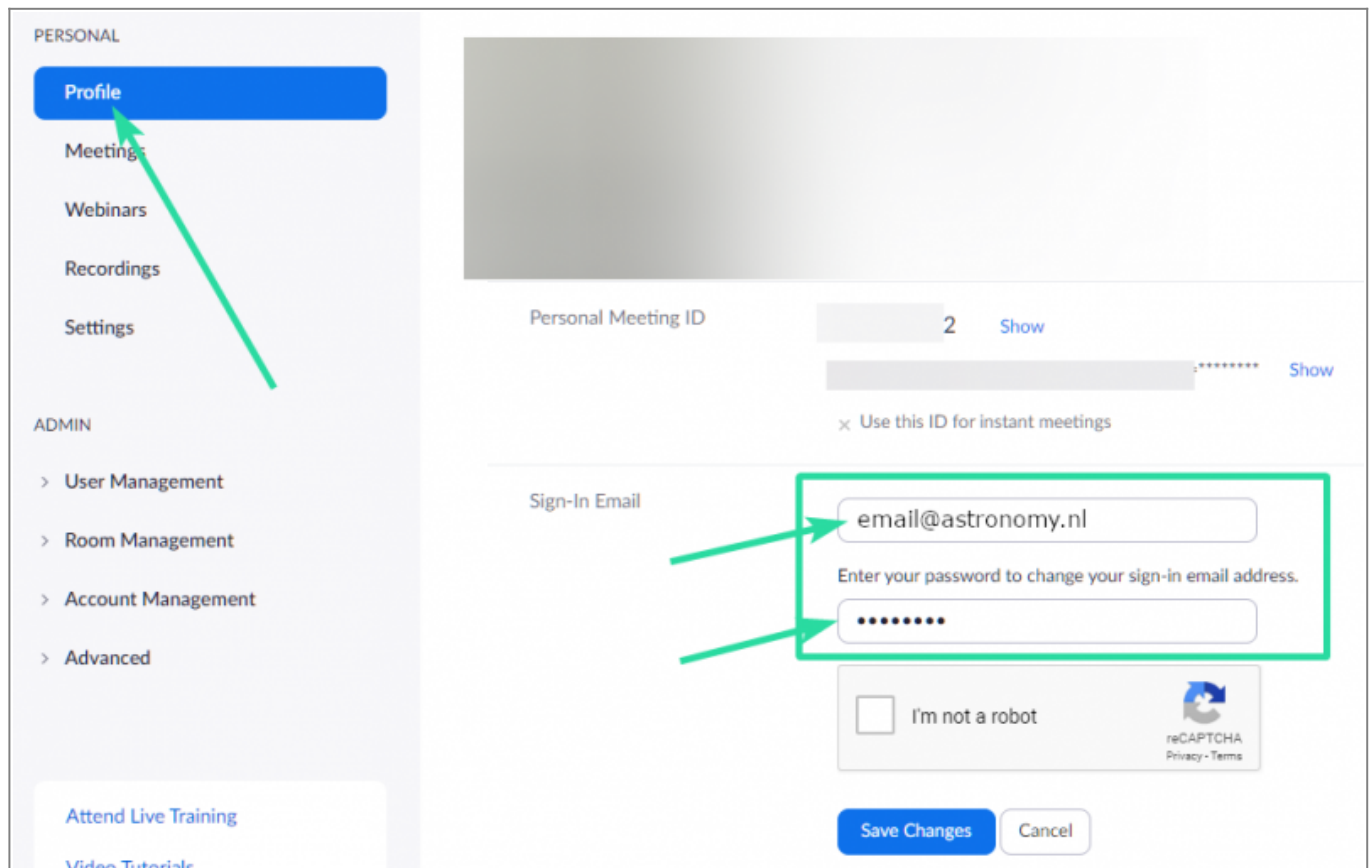
Step 1: Go to Zoom's official website and log in.

Step 2: Click on 'MY ACCOUNT'.



Step 3: Go to 'Profile' and click on the 'Edit' hyperlink in the 'Sign-In Email' section.

Step 4: Enter the new email ID and click on 'Save Changes.'

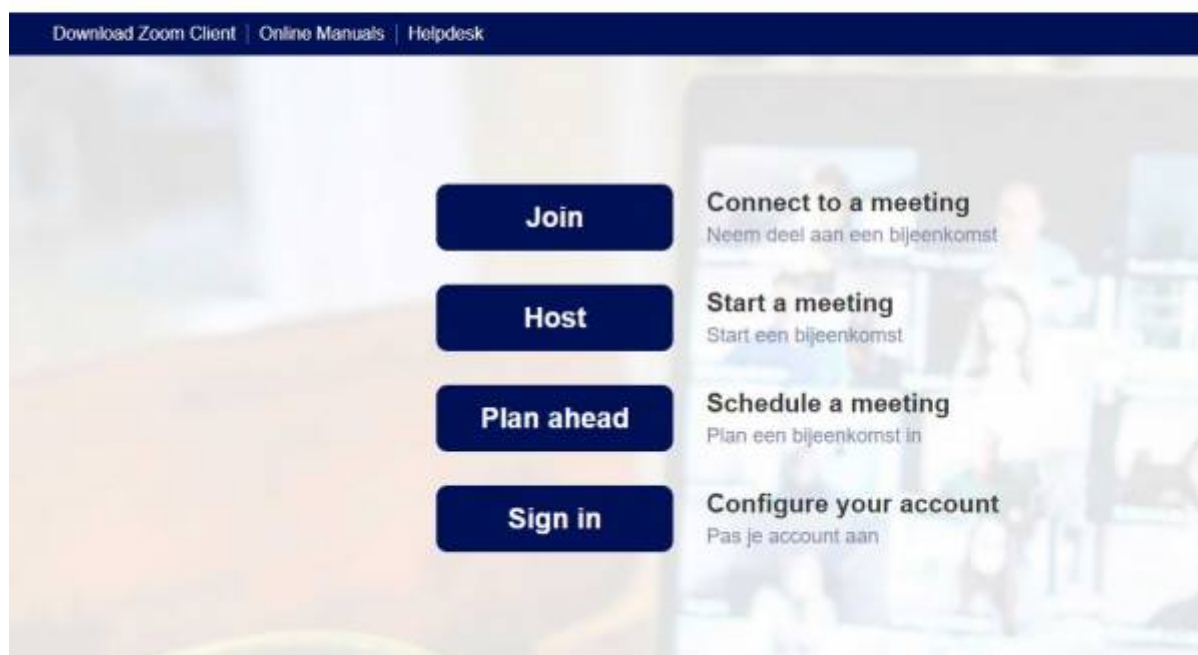


The screenshot shows the Zoom web interface. On the left, a sidebar contains a 'PERSONAL' section with 'Profile' highlighted in blue and a green arrow pointing to it. Below 'Profile' are 'Meetings', 'Webinars', 'Recordings', and 'Settings'. The 'ADMIN' section includes 'User Management', 'Room Management', 'Account Management', and 'Advanced'. At the bottom of the sidebar are links for 'Attend Live Training' and 'Video Tutorials'. The main content area shows the 'Profile' settings. It includes a 'Personal Meeting ID' field with the value '2' and a 'Show' link. Below this is a 'Sign-In Email' field containing 'email@astronomy.nl', with a green box around it and a green arrow pointing to it. Below the email field is a password field with the text 'Enter your password to change your sign-in email address.' and a green arrow pointing to it. At the bottom of the form is a checkbox labeled 'I'm not a robot' and a reCAPTCHA logo. The 'Save Changes' button is highlighted in blue.

The email ID you entered will now be your new STRW Zoom login ID. So use this email address to authenticate to sterrewacht.leiden.zoom.us. You will get several emails from zoom along the way to confirm this change.

University Zoom site

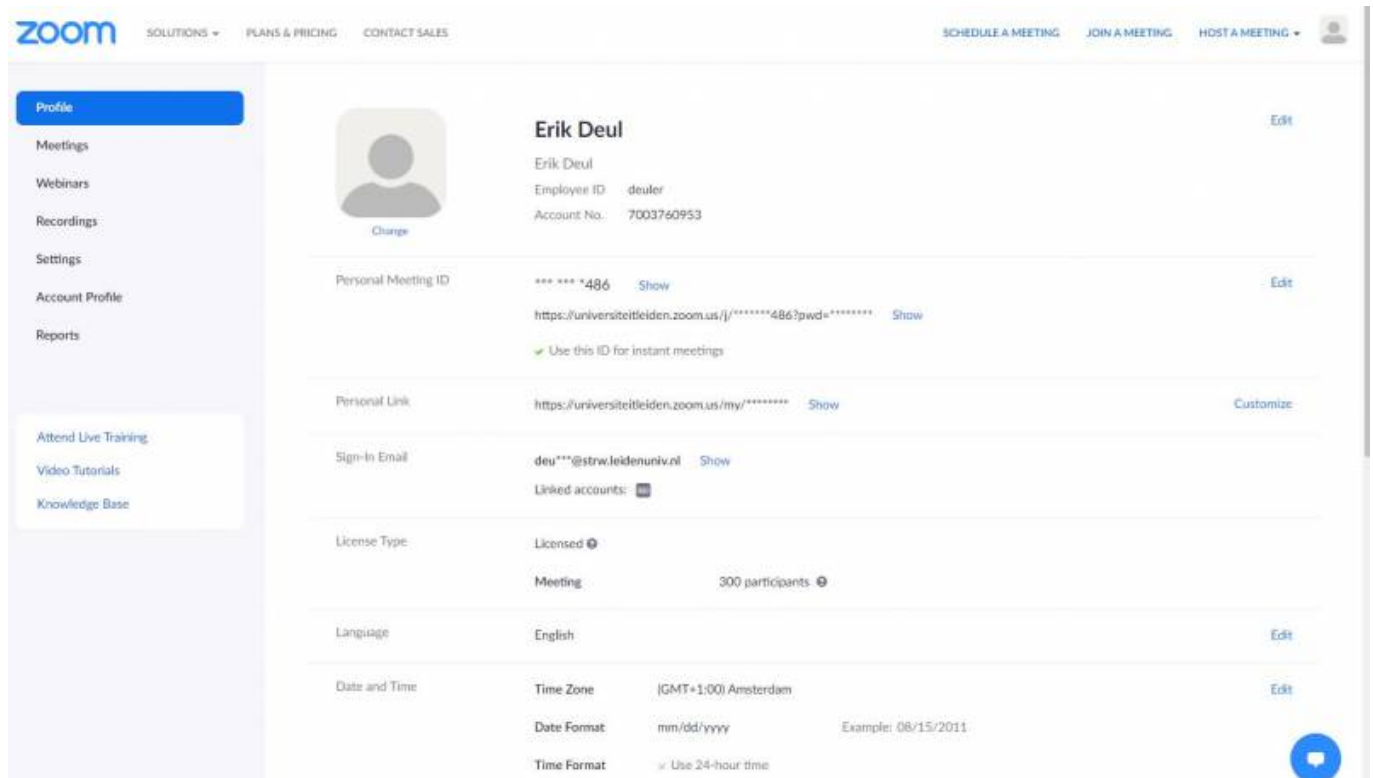
The sign-in web page for the University Zoom system is at: universiteit.leiden.zoom.us



Select the Sign In box and you are redirected to the SAML Single Sign-On window you know from other Campus tools. Authenticate with your ULCN credentials.

A screenshot of the Universiteit Leiden 'Sign in' page. At the top left is the university logo and name. At the top right is the text 'Sign in'. Below this is a light blue box with the text: 'Are you experiencing problems logging in? Please close your browser completely, or clean up all your cookies in the browser and try again.' The main form area has a dark blue header with 'Username (Forgotten?)' and a text input field containing 'deuler'. Below that is 'Password (Forgotten?)' with a masked input field. There is a checkbox labeled 'Remember my username'. At the bottom left is a link 'Activate account?'. At the bottom right is a dark blue 'Login' button with a right arrow icon. At the very bottom, there is a 'Login issue?' link and a language selector showing 'Nederlands' with a Dutch flag icon.

Once logged in you end up in the usual Zoom Profile page where you can see that your @strw.leidenuniv.nl account is used as the ZoomID.



The screenshot shows the Zoom web interface for a user named Erik Deul. The left sidebar contains navigation links: Profile (selected), Meetings, Webinars, Recordings, Settings, Account Profile, and Reports. Below these are links for Attend Live Training, Video Tutorials, and Knowledge Base. The main content area displays the user's profile information:

- Profile:** Erik Deul, Employee ID: deuler, Account No.: 7003760953. There is a 'Change' button next to the profile picture.
- Personal Meeting ID:** *** ** *486. A 'Show' button is next to it. Below the ID is a link: https://universiteitleiden.zoom.us/j/*****486?pwd=***** with a 'Show' button. A note says 'Use this ID for instant meetings'.
- Personal Link:** https://universiteitleiden.zoom.us/my/***** with a 'Show' button and a 'Customize' button.
- Sign-In Email:** deu***@strw.leidenuniv.nl with a 'Show' button. Below it, 'Linked accounts:' is shown with a small icon.
- License Type:** Licensed. Meeting: 300 participants.
- Language:** English.
- Date and Time:** Time Zone: (GMT+1:00) Amsterdam; Date Format: mm/dd/yyyy (Example: 08/15/2011); Time Format: Use 24-hour time.

From this point on all is as you were used to when using your STRW Zoom account.

From:

<https://helpdesk.lorentz.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

Permanent link:

<https://helpdesk.lorentz.leidenuniv.nl/wiki/doku.php?id=services:zoom&rev=1611325096>

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