

STRW Zoom and UL

Since Januari 22, 2021 the University has a Zoom Business license, currently for Educational purpose only. However, soon the University Zoom License may be used for all communications. Therefore, these two systems STRW and UL need to run side by side for a while.

Unfortunately, Zoom cannot handle the same ID (strw email address) for multiple licenses. Because in the near future the UL Zoom license will be leading, it will hold your STRW email. But since the same email address is connected to the STRW license you need to change that. In fact is is very easy! Since we also own the mail domain @astronomy.nl it is just a matter of changing @strw.leidenuniv.nl into @astronomy.nl.

Instructions below.

Change your ZoomID

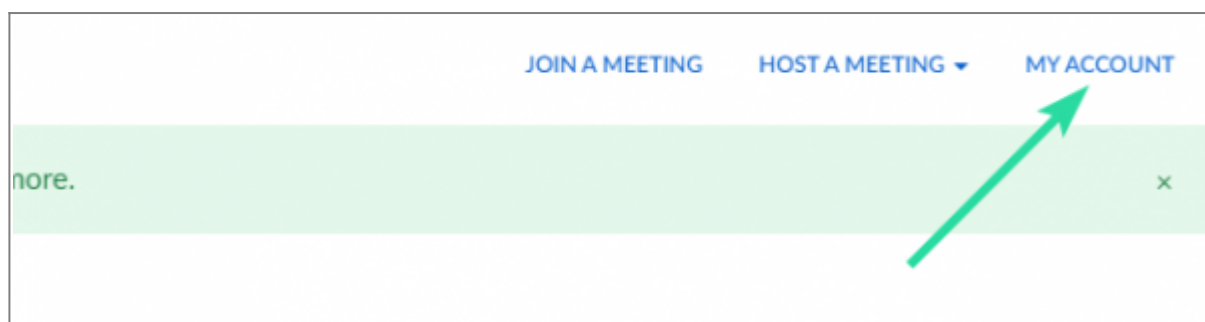
If you try to change your login ID from the desktop client, you'll be redirected to Zoom's official portal. So, we're demonstrating the method of changing your password from the official portal itself. On Desktop client

To access the page from your Zoom desktop client, go to Settings, click on 'Profile,' and hit 'Edit My Profile.' Now, follow step 4 below.

On Web portal

Step 1: Go to Zoom's official website and log in.

Step 2: Click on 'MY ACCOUNT'.



Step 3: Go to 'Profile' and click on the 'Edit' hyperlink in the 'Sign-In Email' section.

Step 4: Enter the new email ID and click on 'Save Changes.'

PERSONAL

- Profile
- Meeting
- Webinars
- Recordings
- Settings

ADMIN

- User Management
- Room Management
- Account Management
- Advanced

Attend Live Training

Personal Meeting ID: 2 Show

Sign-In Email: email@astronomy.nl

Enter your password to change your sign-in email address.

☐ I'm not a robot

Save Changes Cancel

The email ID you entered will now be your new STRW Zoom login ID.

From:
<https://helpdesk.lorentz.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

Permanent link:
<https://helpdesk.lorentz.leidenuniv.nl/wiki/doku.php?id=services:zoom&rev=1611324009>

Last update: **2021/01/22 14:00**

