

Enroll in DUO

You have to enroll the two factor authentication (2FA) DUO.

The first step in this procedure is that you register yourself in the 2FA system called DUO. For this, login with your PHYSICS account on the WEB-mail, <http://webmail.physics.leidenuniv.nl>

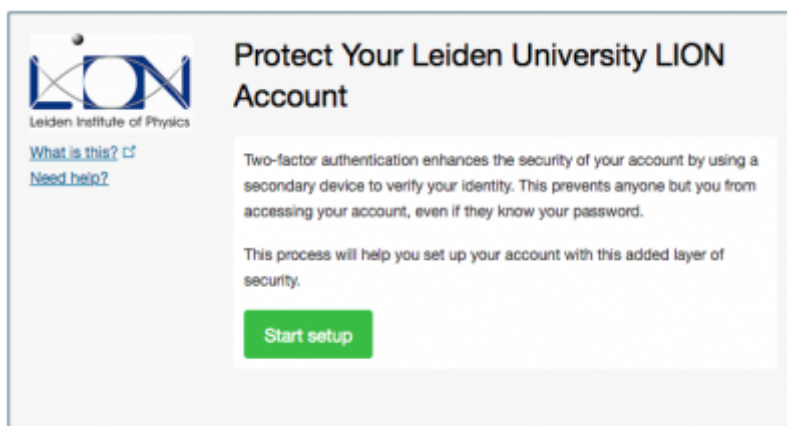
You will now be presented a setup procedure, as show and explained below. Just follow the instructions and you are all set for two factor authentication.

For the time being this will only work for the webmail in order to let you have some experience with the system.

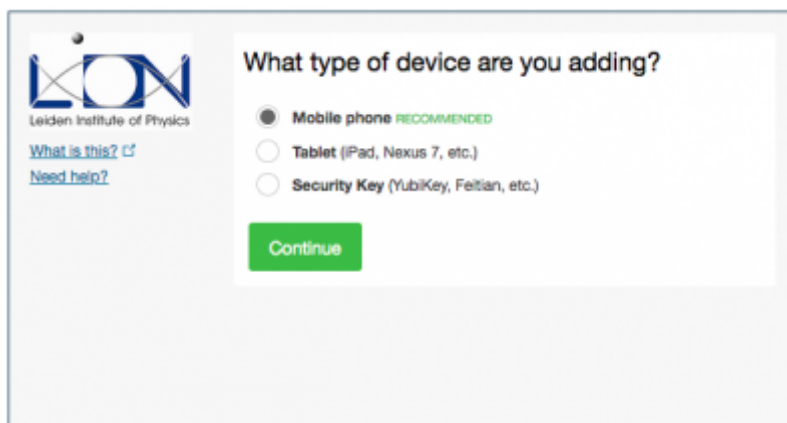
If you have any questions, contact: Helpdesk@Physics.LeidenUniv.nl

Setup Procedure

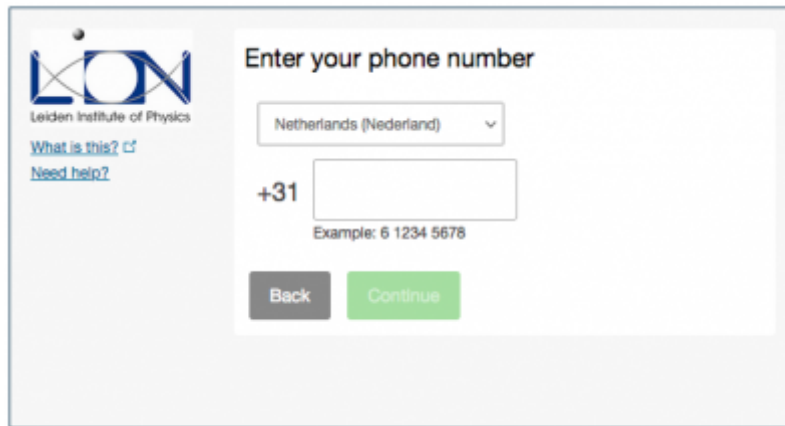
If you have never enrolled in DUO you will be presented a series of windows displayed below. The first window introduces you to the setup procedure.



Click 'Start setup' to continue to the actual setup.

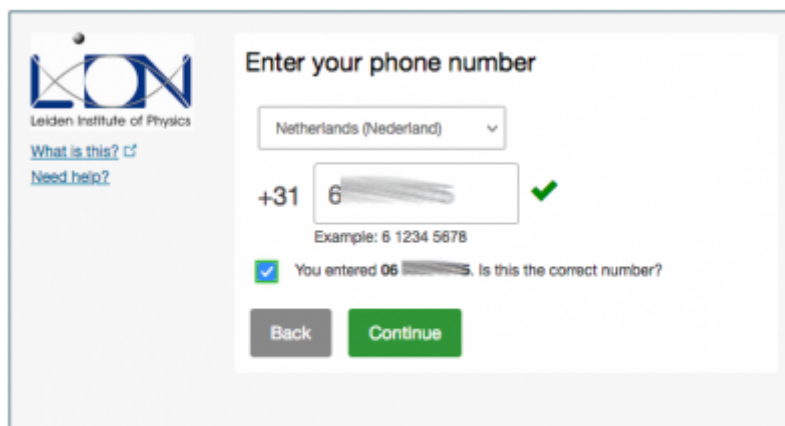


We will setup the most standard situation, where you have a smart phone on which you can install the DUO app. Note that if you own an old Android phone, you must be a version 8.0 or higher. If this is not the case, you will need to ask for a yubikey hardware device from the IT department.



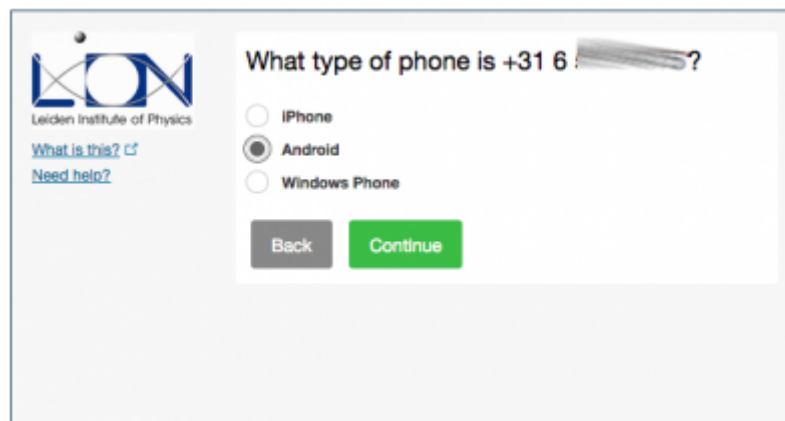
The screenshot shows the 'Enter your phone number' screen. On the left is the LON logo and the text 'Leiden Institute of Physics' with links 'What is this?' and 'Need help?'. The main area has a dropdown menu set to 'Netherlands (Nederland)'. Below it is a text input field with '+31' on the left and an empty box on the right. An example number '6 1234 5678' is shown below the input. At the bottom are 'Back' and 'Continue' buttons.

In order for the DUO system to be able to push login authentication request to your phone, you need to provide your mobile telephone number.



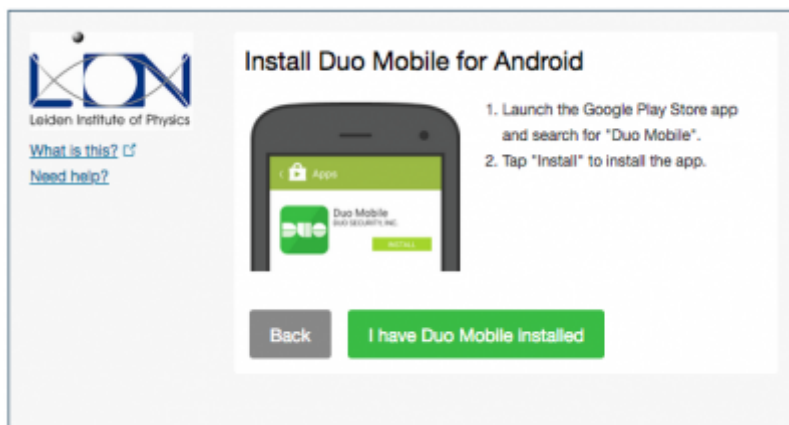
This screenshot shows the same 'Enter your phone number' screen, but the input field now contains the number '6'. A green checkmark is visible to the right of the input field. Below the input field, the example number '6 1234 5678' is still present. A confirmation message with a blue checkmark icon says: 'You entered 06 [redacted] 5. Is this the correct number?'. The 'Back' and 'Continue' buttons are at the bottom.

After providing the information you can continue the setup process.

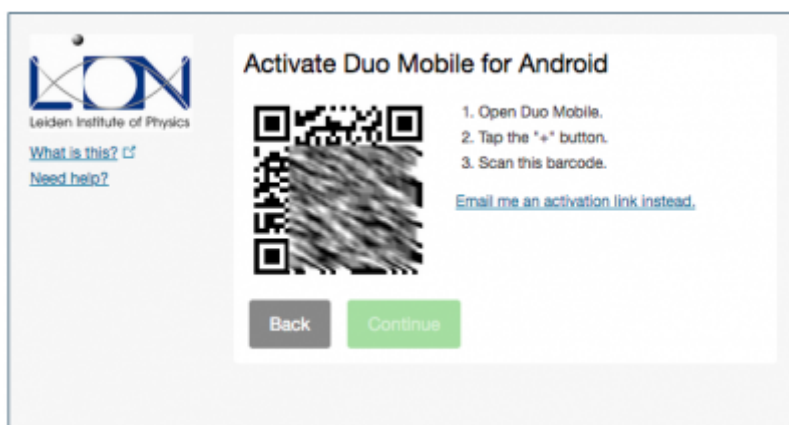


The screenshot shows the 'What type of phone is +31 6 [redacted]?' screen. On the left is the LON logo and the text 'Leiden Institute of Physics' with links 'What is this?' and 'Need help?'. The main area has three radio button options: 'iPhone', 'Android' (which is selected), and 'Windows Phone'. At the bottom are 'Back' and 'Continue' buttons.

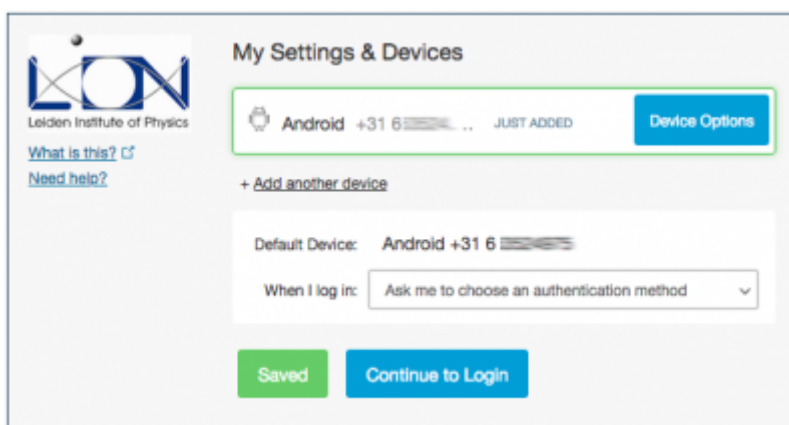
DUO needs to know about your smart phone operating system since there are slight difference between those systems.



You must now go to the application store appropriate for your phone's operating system and download/install the DUO app.



Once you have installed the app, you can use the + sign in the app to make it read the presented QRCode and let it learn you and our authentication keys.



Now everything is ready to continue to actually login to the application you were trying to access. In this case webmail.



What is this? [C?](#)
[Add a new device](#)
[My Settings & Devices](#)
[Need help?](#)

Choose an authentication method

 Duo Push RECOMMENDED

 Passcode

Send Me a Push

Enter a Passcode

Inbox

Filter ▾

■ Duo Security

Duo Security Enrollment 7/5/2021

This is an automated email from Duo Security. Your org...

Duo Security Enrollment

 Duo Security <no-reply@duosecurity.com>
Mon 7/5, 10:06 PM
W10test, ✉

↩ Reply ▾

Action Items



This is an automated email from Duo Security.

Your organization invites you to set up a user account for Duo. You will find instructions from your Duo administrator below. If you have questions, please reach out to your organization's IT or help desk team.



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<https://helpdesk.lorentz.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

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