

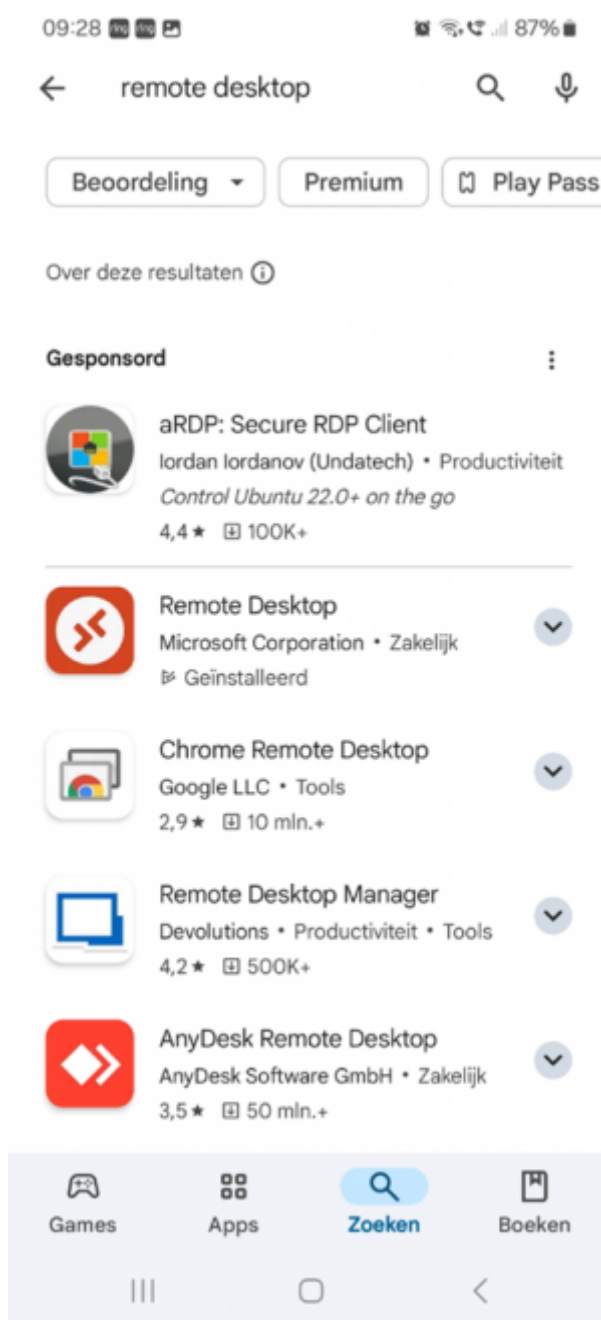
Remote Desktop (RDP) access via gateway in iOS/Android

When you want to use the Remote Desktop protocol (RDP) to access your Windows office computer, please send an email request to the ICT helpdesk (helpdesk@Physics.LeidenUniv.nl) and provide us with the name of the computer you want to access remotely. We must grant you remote access rights on that specific computer before RDP will work.

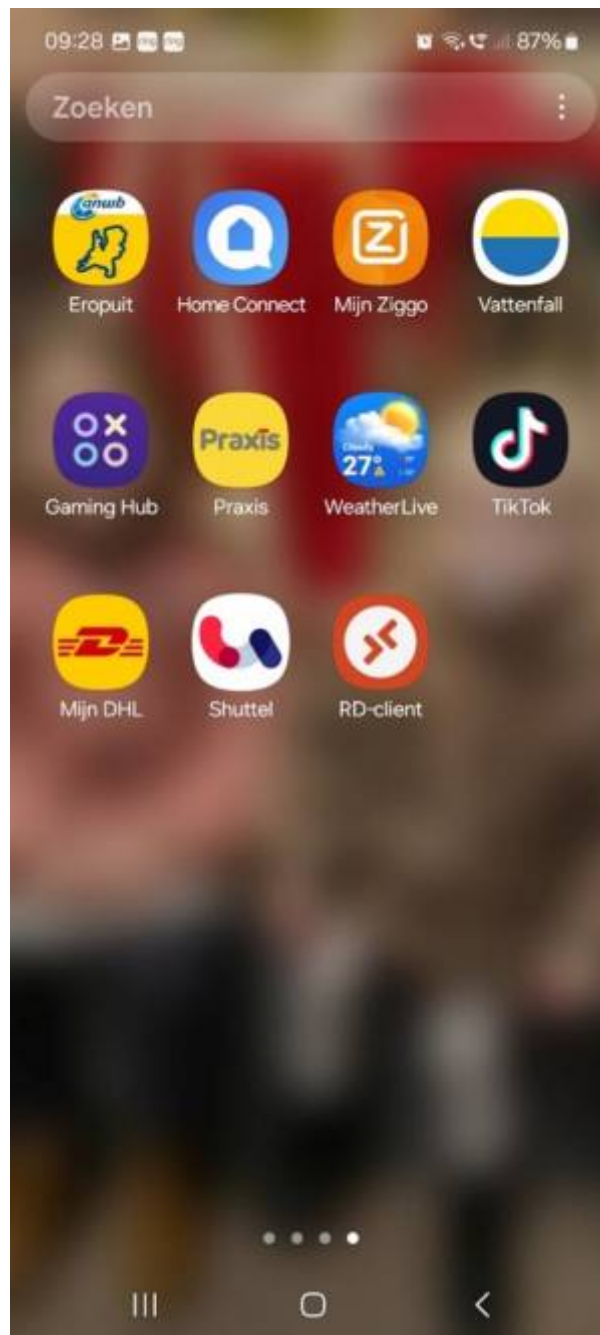
Note: For this to work, you need to have the DUO Mobile app installed on your smart phone and enable the Push option.

To set up RDP from a smart phone running iOS or Android:

Go to the Apple Store or Play Store and install the Remote Desktop app (Microsoft Corporation)



Start the RD Client (Remote Desktop) app on your smart phone.



Click on Add (or Resource toevoegen).

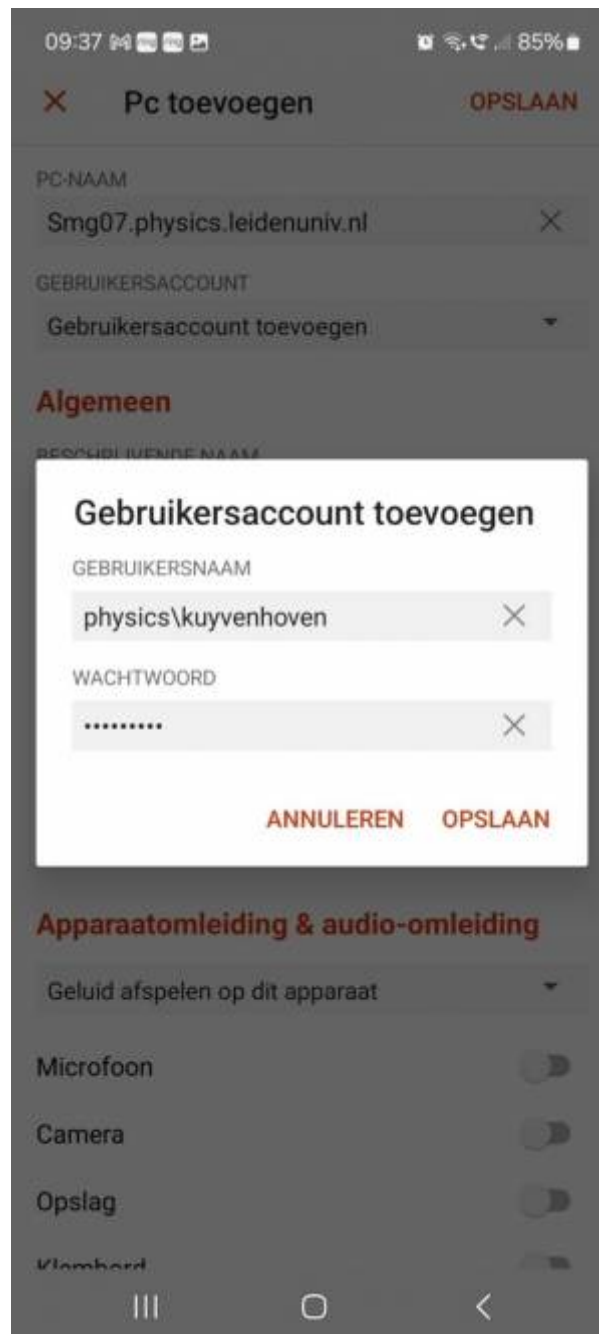


Click on Add PC.



*** maybe add more screen shots here ***

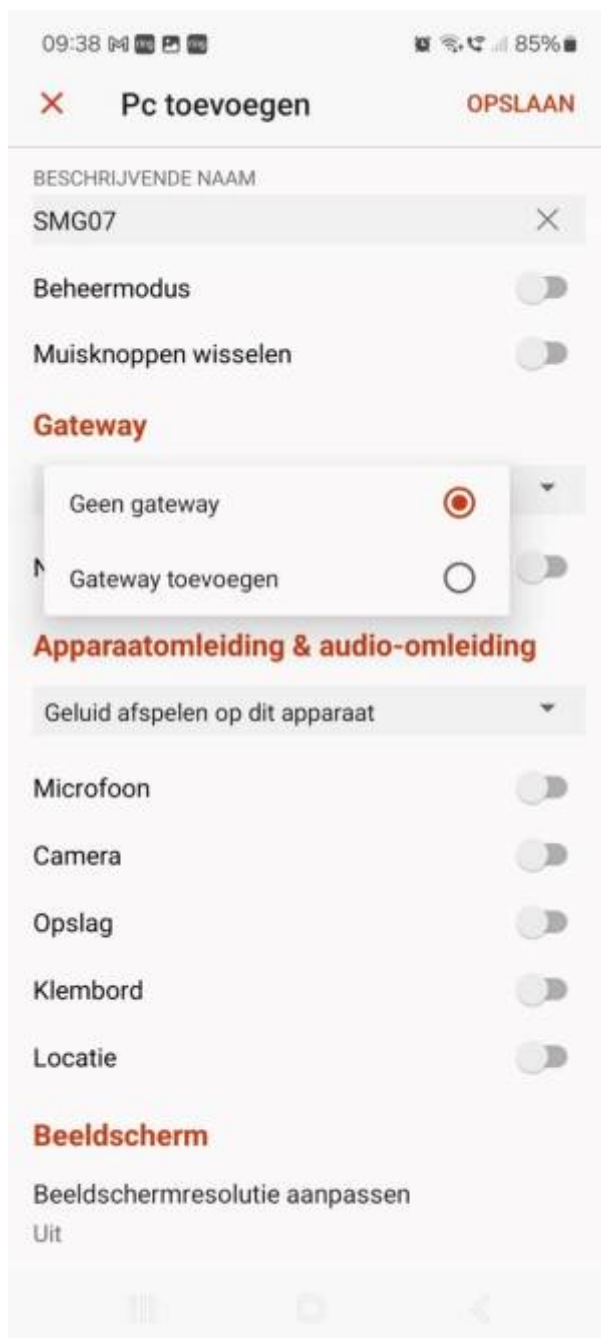
Fill in the complete computer name.



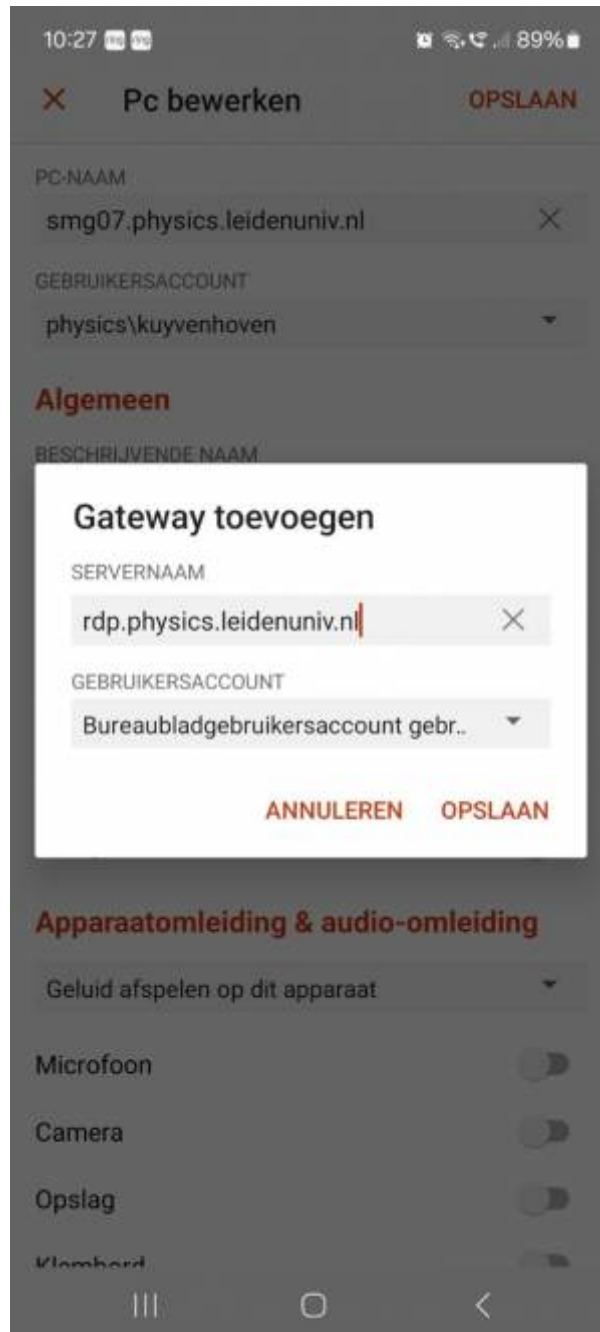
Click on add user account.

Fill in physics\<>accountnaam> and your password

Click on Save.



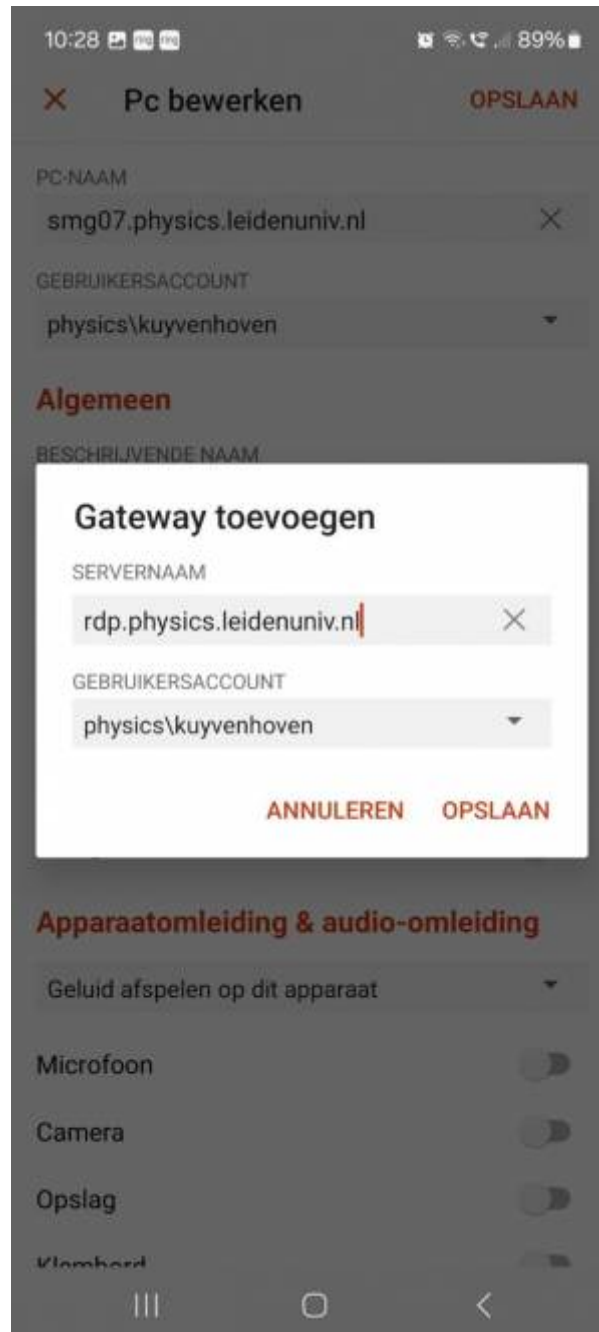
Add Gateway.



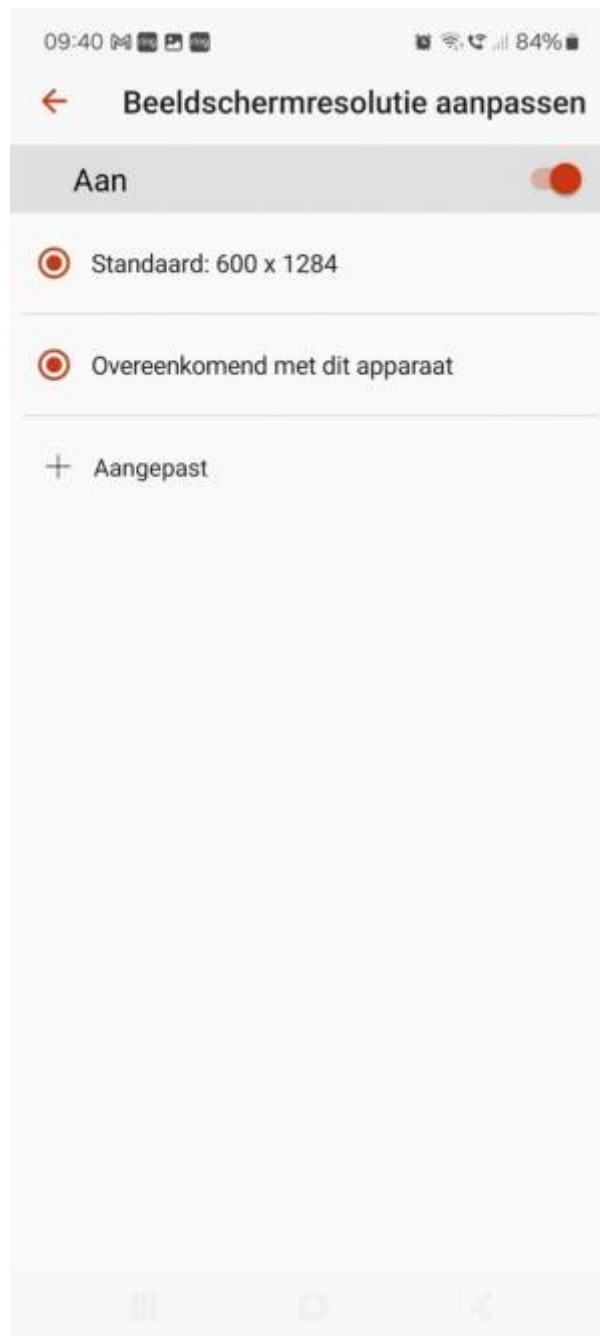
Fill in the gateway server: RDP.physics.leidenuniv.nl.



With User account select the saved account.



Click on Save.



In the screen resolution put this ON and select with this phone.

09:40 84%

Pc toevoegen OPSLAAN

PC-NAAM
Smg07.physics.leidenuniv.nl

GEbruikersACCOUNT
physics\kuyvenhoven

Algemeen

BESCHRIJVENDE NAAM
SMG07

Beheermodus ☐

Muisknoppen wisselen ☐

Gateway

rds.physics.leidenuniv.nl

Niet gebruiken voor lokaal adres ☐

Apparaatomleiding & audio-omleiding

Geluid afspelen op dit apparaat

Microfoon ☐

Camera ☐

Opslag ☐

Werkbord ☐

Click on Save.



Now you can click on the RD-Client app.

Note: There will be two subsequent Push messages on your phone in the DUO Mobile App: one for the Gateway access and one for RDP access on the Desktop.

From:
<https://helpdesk.lorentz.leidenuniv.nl/wiki/> - **Computer Documentation Wiki**

Permanent link:
https://helpdesk.lorentz.leidenuniv.nl/wiki/doku.php?id=general:phone_desktop_gateway&rev=1738671186

Last update: **2025/02/04 12:13**

